

# SUMMER SCHOOL 2008

## Communities in Intelligent Service Networks (CISN)

10. - 28. November 2008

at FernUniversitaet in Hagen,  
Germany

### Communities in Intelligent Service Networks (CISN): Decision support by integrating business and IT methods

#### Lectures and Program:

Analyse approaches for modeling intelligent service networks from a business as well as a technology (IT) perspective

- Modeling information in dynamic organizations
- Decisions in intelligent networks
- Strategies for value creation in networks
- Intra- and inter-organizational decision support in production and distribution
- Customer relationship management in service networks
- Social networks and communities
- Simulation-based decision-making in networks
- Knowledge acquisition and decision-making under uncertainty
- Advanced decision support systems

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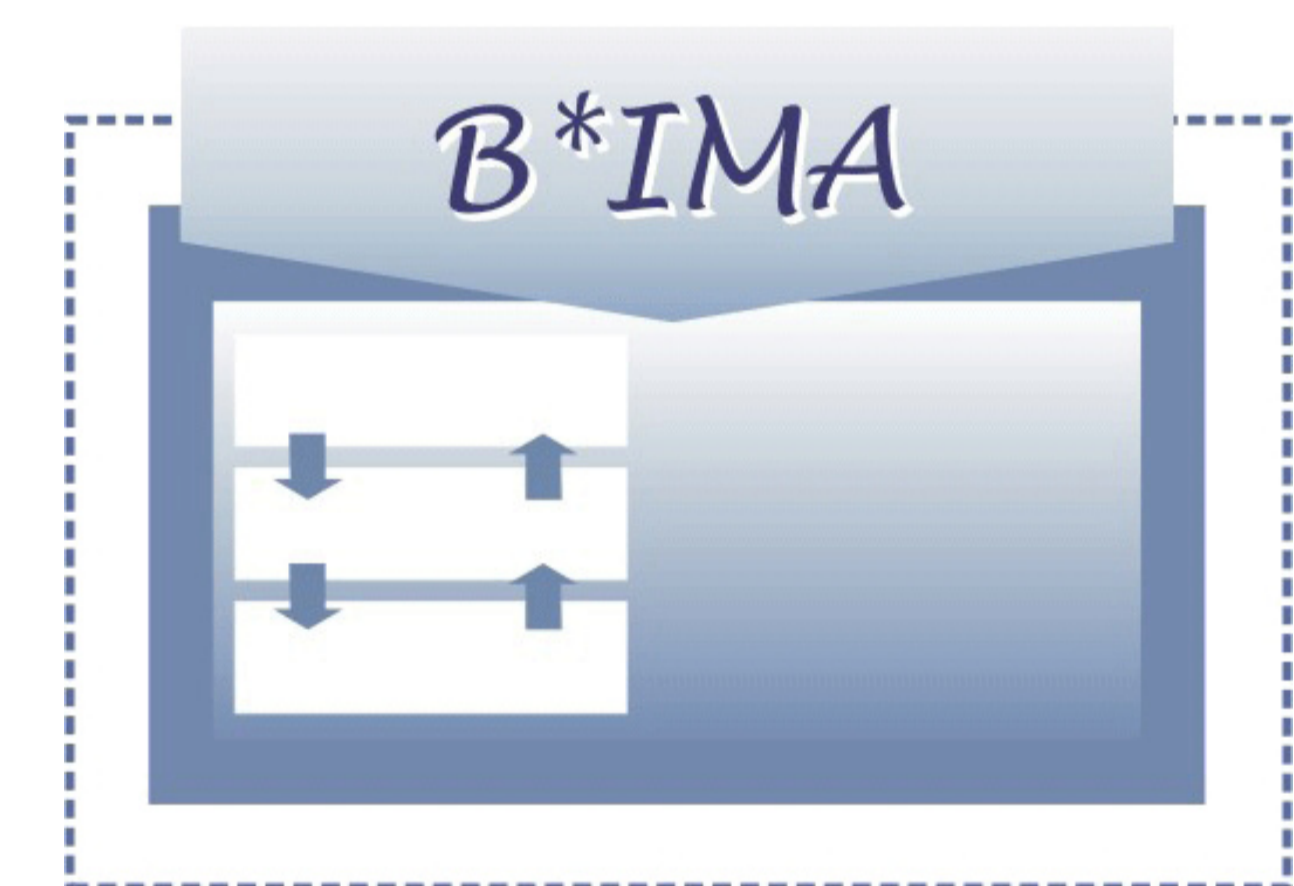
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